



The Lighthouse Year:
**Illuminating
Pathways to
Wellbeing**

About

For more than 150 years, Ascentria Care Alliance has been a pillar of support for people across New England, helping improve the well-being of individuals, families, and communities facing systemic barriers.

Every day, we partner with communities, organizations, and individuals to provide care, opportunity, and pathways to thrive. Across all of our programs, we walk alongside people as they navigate life’s challenges.

Together, we are creating hope, fostering dignity, and building brighter futures.

Our Programs

- | | |
|-----------------------------------|--------------------------------|
| Adult Education/ESOL | Good News Garage |
| Immigration Legal Assistance | Language Bank |
| Refugee and Immigrant Foster Care | HelloRuta |
| Services for New Americans | |
| SNAP-Education | Goddard and Hall Senior Living |
| Workforce Development | Laurel Ridge Rehabilitation |
| Adoption | Luther Ridge Senior Living |
| Disability Services | Lutheran Home of Southbury |
| In-Home Care | Lutheran Rehabilitation |
| Intensive Foster Care | Presentation Rehabilitation |
| Mental Health Services | Quaboag Rehabilitation |
| Therapeutic Family Connections | Clay and Associates Consulting |
| Young Parent Living | |

Our Team

Executive Team

- Angela Bovill**
President and Chief Executive Officer

April Kelly
Chief of Real Estate and Capital Planning

Andrew Freilich
Chief of Strategic Business Development

Brenna Schneider
Chief of Social Innovation

Gary O’Neil
Chief of Advancement and Community Engagement

Lauran Raduazo
Chief People Officer

Paul Halstead
Chief Technology Officer

Kristine Hanscom
Chief Financial Officer

Stephanie McCarthy
Chief Community Services Officer

Board

- Alex Bartholomew**
Board Financial Secretary

Ashish Cowlagi
Vice Chair and Board Secretary

Barry Maloney
Board Director

Bishop Nathan D. Piphon
Board Director

Dr. Brian K. Gibbs
Board Director

Keith Robertson
Board Director

Marybeth Campbell
Board Director

Pastor Ross Goodman
Board Chair

Peter Schmidt
Board Director

The Rev. Dr. Debora Jackson
Board Director

William Mayo
Board Director

Reflecting on 2025

A letter from our CEO, Angela Bovill



As I look back on this past year, I'm struck by how much we've accomplished together, and how much more there is to do. It hasn't been an easy year. We've faced economic pressures,

workforce challenges, and shifting needs in the communities we serve. But through it all, one thing has remained constant: your unwavering support and belief in our mission.

In 2025, we helped communities and individuals meet this era's challenges with grit and grace by staying true to our mission. That mission guided every decision we made: from expanding critical programs to investing in our staff and facilities. And thanks to you, we've been able to do both.

I'm especially proud of the progress in our Senior Care Division and in our facilities; this report is aptly named "The Lighthouse Year" in celebration of our new headquarters, the Lighthouse at Ascentria.

We've made significant investments to ensure families, individuals, and staff receive or deliver the highest quality care in safe, welcoming environments.

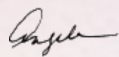
From facility upgrades and acquisitions to new wellness initiatives, these changes are more than bricks and mortar, they're about dignity, independence, and connection for all.

This report also contains something I'm excited for you to see: a bold new direction for Ascentria's future.

It reflects our commitment to innovation and sustainability, and it positions us to meet the needs of tomorrow while holding true to our values. I won't spoil the details here, but I promise it's transformative.

Looking ahead, we know the work isn't done. We'll keep pushing forward; expanding opportunities, advocating for equity, and building communities where everyone belongs. And we'll do it together, because that's the only way real change happens.

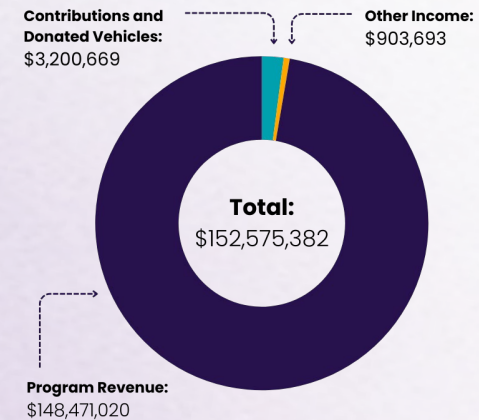
On behalf of our entire team, thank you for standing with us. Your belief in our mission fuels everything we do. Together, we are creating a future filled with hope.



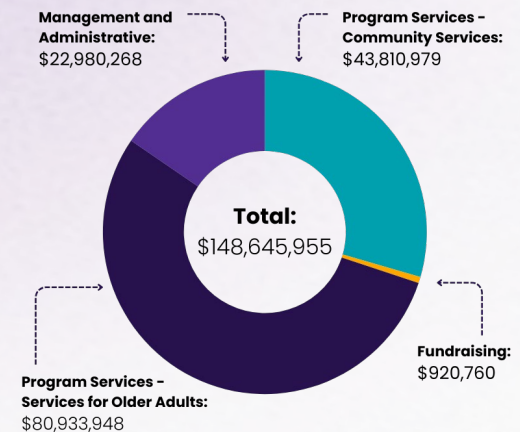
Angela Bovill
Ascentria President and CEO

Our Financials

Source of Funds | FY 2025



Use of Funds | FY 2025



Introducing Our New Guiding Vision

At Ascentria Care Alliance, envisioning the future begins with understanding who we are.

Over the past year, we embarked on an intentional, collaborative, and deeply reflective process to develop a renewed Guiding Vision, one that honors our history, clarifies our purpose, and boldly defines the future we aim to create.

Visioning, at its essence, balances two equally important elements: our unchanging identity and our evolving path forward. As our Chief Social Innovation Officer, Brenna Schneider, reminds us, **“Who we are versus where we’re going matters, because who we are doesn’t change and where we’re going inevitably does.”**

The first step in shaping our Guiding Vision was to reaffirm the elements of our core ideology:

Our values: the qualities that define us and shape how we show up.

Our mission: the enduring purpose that drives everything we do.



*Learn More About Our
Guiding Vision on YouTube*

To define our values, we formed a diverse group that represented the spirit, character, and lived experience of Ascentria.

They generated the words that felt true to our culture, our people, and our work.

Their recommendations were then carefully refined through multiple layers of review, including our executive team, board of directors, senior leaders, and Leadership Council.

From this extensive effort, we arrived at five core values that reflect our identity:

**Courage.
Resilience.
Compassion.
Dedication.
Integrity.**

Each value is not only descriptive; it is aspirational, challenging us to bring these qualities into every decision and moment of service.



In the same spirit, a second team was convened to articulate why we exist: **our mission**. Their task was to define a purpose that transcends leaders, trends, and time.

Our Resulting New Mission:

To improve the well-being of individuals, families, and communities facing systemic barriers.

This mission captures the heart of our commitment: not to provide people with tools, because they already have them, but to help remove the systemic obstacles that stand in their way.



With our values and mission clear, we turned to the final component of our vision: our envisioned future, sometimes called our North Star.

This is our bold, long-term aspiration; our stake in the ground for the next 10 to 25 years.

It represents the world we believe is possible because of our work.

Our North Star:

By 2050, Ascentria aims to shape a healthier, more equitable society by setting a new standard of care, co-created with the communities we serve, that centers on both those receiving and providing care.

This North Star is not a prediction; it is a declaration of intent. It guides our strategy, shapes our goals, and sets an ambitious direction for the decades ahead. A journey that we hope you will join us on.

With our Guiding Vision in place, the real work begins.

*Follow Along as We Bring
our Vision to Life*

 [linkedin.com/company/ascentria/](https://www.linkedin.com/company/ascentria/)
 [@AscentriaCareAlliance](https://www.instagram.com/AscentriaCareAlliance)

 [@AscentriaCare](https://www.facebook.com/AscentriaCare)
 [Youtube.com/@Ascentria](https://www.youtube.com/@Ascentria)

Caring for the Whole Person

We aim to care for the whole person by addressing the social determinants of health.

These are the conditions that affect our wellbeing, such as where we live, work, learn, and connect.

Access to safe housing, strong social networks, quality education, financial stability, and supportive environments play a critical role in determining our opportunities and long-term health. Ascentria's new Guiding Vision is rooted in this understanding.

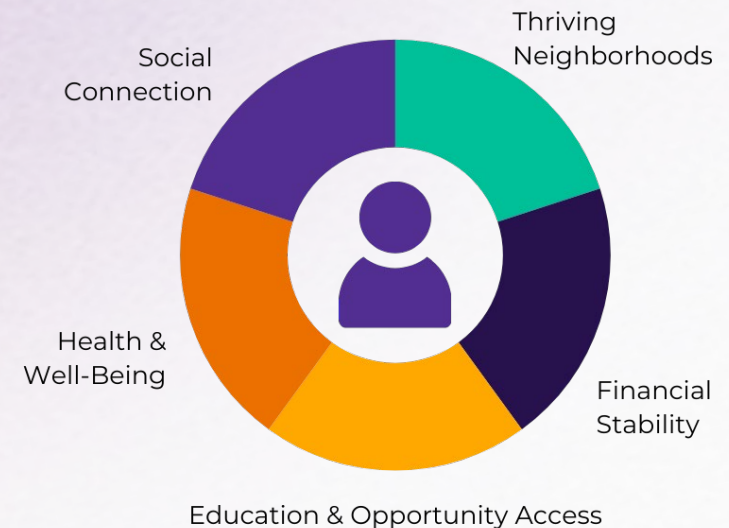
We recognize that **people already carry the strength, skills, and resilience they need, and that our role is to remove the systemic obstacles that stand in their way.**

By aligning our work with the social determinants of health, we focus on shaping the environments, systems, and supports that influence a person's ability to live with dignity, security, and connection.

This guides every aspect of our mission: From investing in safe, accessible spaces to advocating for equitable policies and creating opportunities that strengthen holistic health.

"The social determinants of health are the conditions in which people are born, grow, live, work and age." - World Health Organization

The Social Determinants of Health:





Social & Community Connection



Health & Well-Being



Financial Stability



Education & Opportunity



Access to Thriving Neighborhoods

We invite you to follow along, as we celebrate the people that carry this mission forward.



Social & Community Connection

Health & Well-Being

Financial Stability

Education & Opportunity

Access Thriving Neighborhoods

Engaging activities at our senior care centers and across our range of community service programs provide a sense of purpose and joy by fostering connections between community members and creating opportunities for personal growth and discovery.

Programs tailored to individual interests like art, music, gardening, or fitness, help all people stay mentally sharp, reduce stress, and combat loneliness.

For many individuals, these activities are not just pastimes; they are vital lifelines that bring meaning and fulfillment to our daily lives.

By fostering an environment rich in opportunities for engagement and socialization, extracurricular activities lay the groundwork for a strong, connected community where everyone contributes to a collective sense of belonging.

Art that Connects



For Izzy, an artist from Exeter, NH, painting is more than a passion, it's how she connects to the world.

"I paint what I feel," Izzy says. Inspired by flowers, nature, and the small, joyful details around her, she pours her heart and soul onto the canvas.

When she's in a good mood, her paintings bloom with beauty. When others are struggling, her art becomes a way to lift them up. "What makes me very joyous is to make paintings for people that are sad," she shares. "I can make them happy."

Izzy learned to paint about five years ago at a local art studio, where she found encouragement and a community that believed in her talent. Since then, painting has become her work and her purpose. Living at home with a disability, art gives her a way to connect with others.

That sense of connection is strengthened every day through Ascentria In-Home Care.

Caregivers don't just support Izzy with daily tasks; they are part of her creative world, too.

They joke with her about whether her clouds are crooked, admire her work, and offer honest encouragement. "I know they love my painting," Izzy says. "They'll tell me if it looks great."

These moments matter. The routine of care, washing up, sharing breakfast, making the bed, tidying the house, creates structure, trust, and companionship.

It allows Izzy to focus on what she loves most and gives her the confidence to open her door, rather than close herself off from the world.

"If I didn't have home care like Ascentria, I would be lost," Izzy reflects. "I would close myself inside. I was too scared." Instead, today, Izzy is out exploring her community, binoculars in hand, searching for new skylines and edges of the world to sketch and paint.

Through care, creativity, and connection, Izzy has found more than support in our In-Home Care program, she's found belonging.

Sustained funding for in-home care programs like Ascentria's means that homes are not a place of isolation; they are places of possibility.

With the right care and trusted relationships, individuals can remain safely at home while continuing to live independently, express themselves, and stay connected to the world beyond their front door.

464
Individuals Received
In-Home Care in 2025





Anchors Aweigh Glamour Day at Lutheran Rehab

Building meaningful social connections and fostering a sense of community don't just support emotional health, they promote healthy brain function; meaning that laughter and smiles can help us stay sharp as we age. A reason to get out of bed, a social purpose, can be a powerful safeguard, and Activities Director Noreen Shea of Lutheran Rehabilitation & Skilled Care Center provides just that.



Noreen Shea

In addition to daily and weekly activities, Noreen creates large-scale immersive events for residents every two months. This past September, residents set sail on the S.S. Lutheran! To showcase life at every age, Sage Shea, of the Ascentria marketing team, assisted in a full photoshoot as part of the event.

The incredible staff served as the ship's "crew" and provided each resident with a full makeover, boarding passes, and nautical props. At the end of the day, residents celebrated with tropical mocktails.

Like most events carefully crafted by Noreen, participation was high; nearly 90 percent of residents participated.

She works to both connect with residents as individuals and to deepen their connection with the broader community.

Many residents took pictures with the friends they've made at Lutheran Rehabilitation, and shared print copies with their family, allowing more opportunities for social connection.

We know that isolation can make brains less resilient, so championing human connection is at the heart of what we do.

With staff deeply invested in residents' care, we meet older adults where they're most vulnerable through daily touch points, communal meals, and frequent events.

Centering research and tailoring it to each individual stands at the core of our healthy aging strategies.

Global Council on Brain Health. The Brain and Social Connectedness: GCBH Recommendations on Social Engagement and Brain Health. Washington, DC: Global Council on Brain Health, February 2017. <https://doi.org/10.26419/pia.00015.001>

Loneliness and Social Isolation — Tips for Staying Connected. Office of the Surgeon General. (2023). Our epidemic of loneliness and isolation: The U.S. Surgeon General's advisory on the healing effects of social connection and community.

Lazzari C, Rabottini M. COVID-19, loneliness, social isolation and risk of dementia in older people: a systematic review and meta-analysis of the relevant literature. Int J Psychiatry Clin Pract. 2021;1-12.



1000+
Older Adults Cared for Daily
Across New England



Photos of Home

In 2021, as the United States withdrew from Afghanistan, more than 120,000 people were evacuated from Kabul in a matter of days. More than 70,000 Afghans fled to the United States through humanitarian parole, many because their work alongside the U.S. military put them at grave risk under Taliban rule. Among them was the Kabir family.

Their story, and the stories of the neighbors who welcomed them, are at the heart of Welcome Home / Welcome to Harvard, a photo exhibit.

The Kabir family was evacuated from Kabul in August 2021, after their father,

Taher, who had worked for the U.S. Army, became a likely target following the American withdrawal. On short notice, Taher and his wife gathered their seven children and boarded a military cargo plane, beginning a journey that took them from Kabul to Qatar, Germany, Texas, and finally Massachusetts. They arrived in December and settled into a century-old home in a quiet Massachusetts town.

Welcome Home pairs portraits of Afghan families with images of the local volunteers who welcomed them, including members of the Harvard Neighborhood Support Team (NST), one of the NSTs Ascentria partnered with during

the Afghan crisis. Through photography and video, visitors heard directly from newcomers and longtime residents about displacement, cultural adjustment, and the steady work of building trust.

The exhibit also showed the practical realities behind welcome: neighbors coordinating transportation in a town without public transit, helping families access jobs and medical care, and supporting children as they navigate new schools and a new language. These behind-the-scenes efforts, often invisible, are made visible through the images and voices captured in the exhibition.

For Behishta Kabir, now a college-bound student and co-creator of the exhibit, alongside photographer Jodi Hilton, the project was about agency and truth. Rather than having stories told about refugee families, **Welcome Home allows individuals to speak for themselves, sharing not only what they lost, but what they are building.**

Displayed at the Massachusetts State House, the exhibit reflects the power of community connection: what happens when neighbors step forward to welcome newcomers. And it invites others to see themselves in the story, reminding us that **behind every resettlement statistic is a family, and behind every successful welcome is a network of care.**





**Social & Community
Connection**

Health & Well-Being

Financial Stability

**Education &
Opportunity**

**Access Thriving
Neighborhoods**

Ascentria is dedicated to promoting whole-person health by integrating physical and mental wellness across our programs and services.

We work to remove barriers to care, connect individuals with trusted healthcare partners, and create supportive environments that nurture healing and resilience.



Mental Health Support

Finding Stability, One Move at a Time

David has always found solace in the 64 squares of a chessboard. To him, the game is more than a pastime; it's a philosophy. "In chess, you learn to look for opportunities, and that's what life is about—finding opportunities even when they seem hard to spot," David shared. His dream? To turn Maine into a chess mecca where novices and experts alike can gather, learn, and grow.

But David's journey to stability wasn't always smooth. After a mental health crisis left him hospitalized, David felt like he had given up on himself. That was when Fran, his case manager at Ascentria's Mental Health Program, entered his life.

200+
Adults Participate in our
Mental Health Program

Chess Saved My Life

Mental Health Support

“Fran fought for me to live in one of their group homes, and I’m so grateful she did. It’s given me the safety and stability I needed to heal,” David said.



Fran recalls their first meeting in August 2023. “David told me he didn’t know how to move forward. I told him, ‘Let’s focus on right now, and we’ll get you where you need to be.’ To see him today, so much more confident and clear about his goals, it’s a dramatic change.”

The group home has provided David with the foundation he needed to thrive. On his good days, he teaches fellow residents how to play chess, believing the game can sharpen minds and bring a sense of purpose. “Chess challenges you to think differently,” David said. “It’s something people can turn to, especially when they need an outlet for their energy or emotions.”

Fran has been David’s unwavering supporter, empowering him to make choices about his care while guiding him through life’s challenges. “Everyone has their struggles, and this program is a great place to recover. David accepted the help he needed and worked hard to turn his life around. That’s something to be proud of,” Fran said.

Beyond simply playing the game, David has big dreams. He envisions creating chess clubs in schools and communities across Maine, ensuring the game is accessible to all. “I feel like I’m meant to do something big,” he said. “There’s a chess tour now and chess is bigger than it was [back when I was younger], but it hasn’t gotten down to the lower levels yet, like schools, but I think there needs to be a group of people who are for that and I want to be one of those people.”

Fran is equally proud of David’s determination. “When David sets his mind on something, he does it,” she said. **Together, they are charting a path for David to eventually live independently while still having access to mental health resources.** As David reflects on his journey, he feels a deep gratitude for the program that helped him reclaim his life.

“I don’t know how I got here, but I’m glad a place like this exists. It’s a safety net, and it’s helping me heal.”

Community and residential-based mental health programs meet individuals where they are and provide an essential service for community members who may find themselves facing healthcare access barriers. **“This could happen to anyone,” Fran said. “We need more resources, more funding, and more homes like this. Everyone deserves a chance to recover and thrive.”**

As for David, the game of chess continues to be a symbol of resilience and opportunity; a reminder that with the right moves and resources, a better future can be within reach.



More than a Promise

When Barbara McNeish talks about her mother, Amelia Stewart, her voice softens but her certainty is clear. Amelia is 92 years old and has lived at Ascentria's Quaboag Rehabilitation & Skilled Nursing Center since 2017, spending the last few years on the Alzheimer's unit.

For Barbara, the question of quality of care isn't just a promise; it's something she witnesses every day.

"There were moments when my mom could only speak or sing in Polish," Barbara recalls. "Staff would tell me how happy she was, how she was singing, and smiling. They didn't just care for her needs they noticed her joy."

We are firm believers that care should be rooted in whole-person wellbeing, honoring each resident's history, culture, and emotional health alongside physical care.



*Watch Their Story
on YouTube*

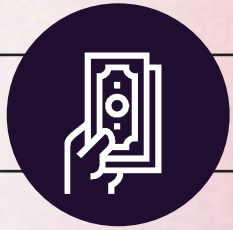
As a result, quality care, for us, is not only about clinical excellence; it's about knowing each resident as a person. **Staff members learn names, languages, routines, and histories.** They know which song might bring comfort, which smile means recognition, and when a gentle presence matters more than words.

That approach is evident in moments both large and small. When Amelia became frightened at night, staff didn't rush or dismiss her fears; they sat with her, offering calm

reassurance. When Barbara stayed overnight, a team member quietly brought her a cot so she could rest beside her mother. "It was such a small thing," Barbara says, "but it meant everything."

Across Ascentria's senior care and living centers, wellbeing is measured not only in outcomes, but in dignity, connection, and trust. It's care that supports the whole person, and the families who love them, treating residents not as patients, but as respected elders, neighbors, and friends.





**Social & Community
Connection**

Health & Well-Being

Financial Stability

**Education &
Opportunity**

**Access Thriving
Neighborhoods**

Financial stability is a cornerstone of long-term wellbeing, shaping nearly every aspect of a person's life, from access to housing and healthcare to the ability to plan for the future.

When individuals have steady income, reliable transportation, and access to career opportunities, they can build independence and confidence in their ability to provide for themselves and their families.



EmpowerU

Financial Literacy

Ascentria is dedicated to removing systemic barriers, like financial instability, that can stand in the way of independence and opportunity.

Through EmpowerU: URM Success Academy, we're helping youth in our Unaccompanied Refugee Minors (URM) Program build the confidence, skills, and knowledge they need to thrive as self-sufficient adults.

This life-skills curriculum blends education, hands-on workshops, and community partnerships to prepare participants for real-world success.

The first session, Money Matters, hosted in partnership with Clinton Savings Bank, focused on financial literacy; teaching essential skills like budgeting, saving, and developing healthy money habits, with language support in Spanish to ensure accessibility for all.

350
Youth Supported by
Ascentria Children and
Family Services in 2025

Good News Garage

Dmytro's Story



In the tranquil hills of Vermont, Dmytro and his family are working to rebuild their lives.

A doctor in Ukraine, Dmytro's life was turned upside down by the devastation of war. Forced to flee with his family, they sought refuge in the United States, determined to rebuild their lives. One thing proved to be the key to his family's new beginning: access to transportation.

Transportation is often one of the most significant hurdles for refugees and new Americans.

According to the International Rescue Committee, barriers to reliable transportation can limit access to critical services, education, and employment opportunities. In rural New England, where nearly all jobs require a car, this challenge is especially pronounced.

For Dmytro, hope arrived in April 2023 when Good News Garage awarded him a 2005 Toyota Corolla, made possible by a generous car donor.

100
Cars Awarded to
Neighbors in Need

This vehicle became more than just a means of transportation—it was a lifeline. It allowed Dmytro to commute to his job at Dartmouth Hitchcock Medical Center in New Hampshire, enabling him to support his family while he tirelessly worked to resume his medical career.

Once a pediatric and family practice doctor in Ukraine, **Dmytro now dedicates himself to working long hours at the hospital for the good of his community.**

The Corolla's impact didn't stop with Dmytro. His youngest children, ages 8 and 9, can now participate in after-school activities, and his eldest child was able to secure a job, eventually saving enough to buy a car of her own. Over time, Dmytro purchased a minivan for his family.



Today, Dmytro continues to drive to work across the Vermont hills in his donated Corolla, thankful for the generosity that made this new life possible.

Ascentria is dedicated to removing systemic barriers, like transportation access, that can stand in the way of independence and opportunity. Through our Good News Garage program, we accept car donations, repair them, and then award them to individuals and families striving for self-sufficiency.



Donate a Car... Change a Life
Learn More Today.





Workforce Development

“It’s a lot of progress.”

When Antonita arrived in the United States, she came alone—facing the challenge of rebuilding her life while learning a new culture, language, and system. Like many newcomers, her first priority was stability: safe housing, steady work, and the ability to support herself. Through Ascentria’s Services for New Americans program, Antonita found the guidance and support she needed to take those first critical steps toward financial independence.

With the help of her caseworker, Samer, Antonita navigated essential paperwork, secured housing, and received support translating important documents. As she worked toward employment, she faced early hurdles—earning a driver’s permit, adjusting to her first job, and learning workplace expectations. With consistent support and determination, Antonita found

a position at Walmart that would become the foundation of her long-term success.

Over the next seven years, Antonita steadily advanced—from entry-level associate to department manager, team leader, and eventually a coach overseeing 44 employees. “Seven years in America, seven years in this job,” she says. “So it’s a lot of progress.” Her journey reflects how access to early support and workforce development can open pathways to lasting financial stability.

Today, Antonita is not only self-sufficient, she is a leader in her workplace and a contributor

to her community. **She encourages other newcomers to stay focused, seek positive influences, and make thoughtful decisions that support long-term goals.**



2,245

People Attended Workforce Development and/or ESOL Trainings



By fostering supportive, growth-oriented environments, we create meaningful opportunities for employees and program participants to thrive, while helping our partner organizations build stronger, more resilient teams.

Together, we are paving the way toward a future where workforce and human development go hand in hand, ensuring personal fulfillment and sustainable success for all.

Our staff, program participants, and community members are the heart of our mission, and the big picture of their lived experiences informs everything we do.



Full Circle Moment

Phoebe's Story

Phoebe's journey with Ascentria Care Alliance began long before her first day as a digital and multimedia marketing intern.

In May 2024, Phoebe joined Ascentria while pursuing a marketing degree with minors in studio art and business law at the Villanova School of Business.

As she searched for internships earlier that spring, she felt an immediate pull toward Ascentria after interviewing for the position. Even when faced with a competing offer, Phoebe advocated for herself, requested an extension, and pursued the opportunity that felt most meaningful.

As her start date approached, a simple conversation with her parents revealed something extraordinary.

Phoebe mentioned that her new workplace was located on a road with a peculiar and memorable name. Her parents paused. Decades earlier, they had visited a similarly named street when working with the agency that helped bring Phoebe home through adoption.

"Wait. What was the service called?" Phoebe asked.

"Lutheran Social Services," her parents replied.

"OMG, that's what Ascentria used to be called!"

Phoebe had always known she was adopted at 15 months old, but she had never known the name of the organization that supported her family during that pivotal moment.

Curious, she searched for more information and even uncovered a newsletter from her own adoption, created decades earlier by Lutheran Social Services.

Today, Phoebe contributes her creativity and skills to the very organization that once helped write the first chapter of her life. Her story reflects the lasting impact of Ascentria's work: actions from years ago continue to ripple forward, creating opportunities and connections in unexpected ways.

For Phoebe, joining Ascentria was more than a career step. It was coming full circle.



Lutheran Rehab Workforce Training

Faustino Barros DePina's story is one of dedication and growth. As an employee at the Lutheran Rehabilitation & Skilled Care Center, he was eager to strengthen his skills and communication, which led him to enroll in Contextualized Housekeeping English Classes. **These specialized classes, facilitated by Ascentria and delivered through the Education Team within our Services for New Americans (SNA) program, provide practical, job-related language skills to help employees succeed.**

Faustino didn't just attend classes, he fully committed to learning. Beyond the classroom, he took advantage of one-on-one sessions with his instructor, putting in extra effort to improve. His dedication paid off, and he recently transitioned into a Maintenance Assistant role at Lutheran Rehabilitation and Skilled Care Center.

Faustino shared that, outside of work, he doesn't have many opportunities to practice English, so when he comes to class, he is highly observant, retains what he learns, and applies it immediately in his work. By trade, he is a skilled painter, and his new role gives him the opportunity to use those skills in a way that aligns with his passion.

Faustino's hard work and determination have helped him take the next step in his career, and we're excited to see him thrive in his new role.



1,500+
Adults Were Admitted for
Short-Term Rehab



Your Support Inspires Us

Innovative Programs Are Made Possible by Donors Like You

"Supporting HelloRuta has been a rewarding opportunity for Lindsay and I to invest in both people and communities.

This pioneering program embodies a holistic approach to workforce development—addressing real-life barriers and opening doors to individual growth and success. We are proud to support this meaningful work, knowing that each pathway created builds a stronger, more resilient future for everyone involved."

- Lindsay and Garth Greimann

Will You Help Build a Brighter Future?

For more information on how to donate or get involved, please contact Cashmir Cranson or Jillian Decker at Advancement@ascentria.org

Thank you for being a champion for our community and our future!



Cash Cranson
Vice President of Development



Jillian Decker
Director of Development

**Social & Community
Connection**

Health & Well-Being

Financial Stability

**Education &
Opportunity**



**Access Thriving
Neighborhoods**

The physical surroundings where people live, work, learn, and connect have a profound influence on overall health. The design and condition of structures help shape how easily individuals can access essential community resources like nutritious food, education, healthcare, and employment assistance.

For Ascentria, investing in our buildings and residential facilities is an essential part of living out our values. The environments we create for our staff and the people we serve directly influence their sense of stability, security, and respect. By modernizing our facilities and designing spaces that are welcoming, functional, and accessible, we demonstrate our commitment to dignity and wellbeing.

These investments strengthen our programs, enhance the quality of care we provide, and ensure that every person who enters an Ascentria space feels valued and supported.



Beacon of Connection and Care: **The Lighthouse at Ascentria**

26





Our New Headquarters



This year marked a powerful milestone in Ascentria's long history of service: the opening of the Lighthouse, a purpose-built space dedicated to connection, early intervention, and wraparound care for individuals and families facing systemic barriers. **Thanks to the extraordinary generosity of our supporters, Ascentria successfully completed its Capital Campaign, and the Lighthouse is now fully operational, standing as a symbol of hope, opportunity, and community.**

Designed as a welcoming hub for neighbors from all backgrounds, the Lighthouse brings people together in an environment that fosters dignity, learning, and support the moment it matters most. It is a place where barriers begin to fall and possibilities begin to grow.

We are especially grateful to **Gail P. and Edward A. Bucher**, whose leadership and generosity inspired others to give. In recognition of their extraordinary commitment to advancing Ascentria's mission, the Lighthouse's central gathering area has been named the Gail and Ed Bucher Community Space, a lasting tribute to their belief in the power of community-centered care.

Already, the Lighthouse is making a tangible difference in people's lives.

One of those lives is Nadia, an adult learner attending school for the first time. In the Lighthouse ESOL classroom, she learned how to hold a pencil, write her name, and begin building literacy and digital skills. With every lesson, her confidence has grown—and with it, her opportunities for connection, independence, and a more secure future.

We are so proud to have built a space that not only meets our operational needs but also tells the story of who we are: a community dedicated to helping people and families thrive. Thank you for being a part of this story.



Honoring Legacy, Investing in Tomorrow:

Goddard and Hall Senior Living Joins Ascentria



In 2025, Ascentria Care Alliance reached an important milestone in its commitment to creating residential environments that support dignity, connection, and wellbeing. Goddard and Hall Senior Living officially joined Ascentria's network as an affiliate organization, bringing together two mission-driven institutions that have each served the Worcester community for more than 150 years.

This partnership unites organizations with deep roots in compassion and care, and a shared belief that the environments where people live play a vital role in their health and quality of life. By welcoming Goddard and Hall Senior Living into the Ascentria family, we are expanding our ability to support older adults in spaces designed to meet them where they are—physically, emotionally, and socially.

"We have long admired Goddard and Hall Senior Living for their unwavering dedication to high-quality senior care rooted in compassion and dignity," said Angela Bovill, President and CEO of Ascentria Care Alliance.

"There is much to celebrate in legacies that span over a century and a half, and we're excited to come together to deepen our impact across Worcester in new and meaningful ways."

Goddard and Hall Senior Living has built its reputation on a unique model that bridges independent living, assisted living, and nursing care through its combination of Supportive Independent Living and licensed Level IV Rest Home services. This approach allows residents to remain in a familiar, homelike setting while receiving the level of care that best fits their needs, supporting both independence and safety as circumstances change.

"Our legacy and mission align perfectly," shared Joan Cusson, Executive Director of Goddard and Hall Senior Living. "With the strength of Ascentria Care Alliance, Goddard and Hall Senior Living will be stronger and able to serve our population for many years to come."

Through this affiliation, Ascentria is investing not only in a building, but in a vision of residential care that honors history while embracing innovation.

Enhancing physical spaces, strengthening services, and fostering community-centered environments are central to ensuring that residents feel secure, respected, and truly at home.



Building the Future, Together

We look toward the future with **courage** to challenge inequity, **resilience** to face complex systems, **compassion** for every person we serve, **dedication** to meaningful action, and **integrity** in all we do.

Wellbeing is shaped by access to care, financial stability, supportive relationships, access to growth opportunities, and the environments that make these possible.

These are the social determinants of health, and strengthening them requires the collective effort of communities working together.

Guided by our new vision and grounded in our values of Courage, Resilience, Compassion, Dedication, and Integrity, Ascentria is partnering with individuals, businesses, and organizations to confront systemic barriers and create lasting, meaningful change.

Together, we can build a future where every person has a fair chance to live a healthy, stable, and fulfilling life.

Thank you for your belief in our vision and your commitment to removing the systemic barriers that keep people and communities from thriving.

The future looks bright because of neighbors like you.





Investing in our Continuum of Care

As Ascentria Care Alliance continues to grow and evolve, our North Star remains clear: to create a supportive, connected continuum of care that meets people where they are at every stage of life and across every community we serve.

This commitment is taking shape through thoughtful investments in places that foster stability, connection, and dignity.

One of the most exciting expressions of this vision is a special real estate project on the horizon in Worcester.

This property offers a unique opportunity to reimagine how space can support wellbeing and community connection.

Its proximity to downtown Worcester and local amenities makes it an ideal setting for a future hub of care and opportunity.

Each new step forward reflects our belief that care should not exist in silos, but as part of an integrated network of services designed around people's real needs.

By building partnerships and expanding physical spaces, Ascentria is creating pathways that link housing, health, education, and community support into a more seamless experience for those we serve throughout New England.

Reconnecting with Our Communities

Faith in Action

For generations, faith communities have walked alongside Ascentria in caring for neighbors. Today, that partnership is being reimagined for a new chapter, one grounded in shared values and a collective calling to respond to the challenges of this era.

Through **renewed collaboration with congregations and faith leaders**, such as our new board member Bishop Nathan Pipho, Ascentria is creating opportunities for service, learning, and advocacy that deepen our sense of shared purpose.

What makes this moment especially meaningful is seeing faith expressed not only in words, but in action.

Faith in Action:

Meet Mary and Russell Pollard

"We believe supporting Ascentria is an important way for us to put our faith into action.

To show our love for God by loving our neighbors in New England who need a helping hand, or a place for refuge, or healing, or any of the compassionate care Ascentria offers, places and caring that show God's love."

Mary and Russell support Ascentria as an expression of faith, service, and love for neighbor. Their words reflect a steady commitment to compassion that is lived, not just spoken.

That commitment is rooted in lives shaped by public service. Russell's career in libraries centered on access, dignity, and welcoming spaces for all. Mary's work as a clinical social worker placed her alongside individuals and families navigating complex challenges: listening closely, responding with care, and helping people move forward with stability and hope.

For years, Mary and Russell have been faithful supporters of Ruth House, standing with young parents and kids who need safety, encouragement, and a path toward independence.

Their long-term partnership reflects a belief in meeting immediate needs while also strengthening the conditions that help families thrive over the long haul.

They chose to become leadership supporters of the Lighthouse at Ascentria for many of those same reasons—and because the space itself matters. Mary and Russell were drawn to the importance of natural surroundings and the "drivers of health" that shape wellbeing beyond clinical care: a welcoming environment, reduced stress, a sense of safety, and the dignity of being received with warmth and respect.

The Lighthouse represents a place where refuge and healing are not only offered through services, but also communicated through the experience of walking through the door. Mary and Russell's generosity helps ensure that neighbors across New England can find compassionate care when it counts.



Their story is a reminder that faith in action looks like showing up, consistently, thoughtfully, and with love, so that more people can access the helping hand, the refuge, and the hope they deserve. We are so grateful.

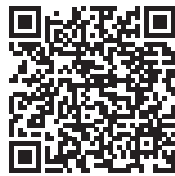


*Learn How You
Can Put Faith
Into Action*

Ways to Help

Monthly Giving

Monthly giving is a powerful way to sustain Ascentria's mission all year long. Your ongoing support provides steady, reliable funding that allows Ascentria Care Alliance to respond quickly to emerging needs, invest in innovative programs, and ensure families and individuals can count on compassionate care when they need it most.



Schedule a monthly gift through our online donation form!

Tax-Smart Giving

Donating non-cash assets to Ascentria is an efficient way to make a difference in New England and further Ascentria's mission. This approach can reduce the cost to you while also amplifying the impact of your generosity. Wondering how to make your philanthropy go even further?

Reach out to our team at advancement@ascentria.org

Planned Giving

Planned giving creates a lasting legacy that ensures the mission of Ascentria Care Alliance continues for generations to come. By including Ascentria in your estate plans, you help sustain critical programs and strengthen communities far into the future.

You can leave a legacy.

Pass Your Keys to a Neighbor in Need



Donate Your Car to Ascentria's Good News Garage

Good News Garage was founded in 1996 as one of the first nonprofit car donation programs in the U.S. Our goal is to repair donated cars and award them to individuals and families striving for self-sufficiency. To date, we have provided nearly 6,000 New England families with donated vehicles, helping them to move out of poverty and into financial independence and social stability.

+ Big Impact

Your donated car provides vital transportation for neighbors in need.

+ Free Towing

All car donations are quickly towed away at no cost!

+ A Generous Tax Deduction

Donations are tax deductible, up to the car's fair-market value!

+ It's Easy!

Learn more at GoodNewsGarage.org



“We Believe This Work Must Endure”

Warm, professional and welcoming are words that come to mind when we saw the newly completed Lighthouse offices. It's a space where staff will want to work and where community members will feel respected the moment they walk through the doors.

My relationship with Ascentria (then known as Lutheran Social Services of New England) goes back to the 1990s when I joined the Board at the invitation of Pastor Paul Kennedy. During that decade I served three consecutive terms, one as Board Chair, before relocating with my husband David to Virginia.

When we returned to Massachusetts in 2006 I was asked to rejoin the Board. You could say we are Ascentria fans! David has served on the Finance Committee since 2018, and my combined Board service added up to 22 years.

Why do we support Ascentria?

- We believe in its mission to improve the wellbeing of individuals, families, and communities in need.
- The organization's services make a powerful difference in people's lives and strengthen the “drivers of health:” stability, belonging, opportunity, and care when it matters most.
- In an increasingly complex environment, Ascentria's leadership is exemplary. Angela Bovill and her staff address current challenges and anticipate future needs and opportunities with courage, integrity, and compassion.

We want Ascentria to thrive long into the future. Therefore, beyond annual giving and campaign gifts, we've included Ascentria in our estate plans.

This legacy gift is more than a financial decision. It's a statement about the kind of community we want to help build—one where people are treated with respect and care, regardless of who they are or where they come from.

We share this because we hope it encourages others to consider a legacy gift as well. The need is real, and the future will require steady partners. A bequest is one way to say: we believe this work must endure.

- David and Karen Gaylin



Learn How to
Leave a Legacy!



A Message of Gratitude

As we look ahead, we are energized by the many exciting initiatives and opportunities on the horizon for Ascentria. From expanding programs and strengthening our facilities to advancing whole-person wellbeing and deepening community partnerships, the future is full of promise. It is because of supporters like you that we are able to innovate, adapt, and respond to the changing needs of the people and communities we serve.

This past year marked an important chapter in Ascentria's journey. Inspired by our new Guiding Vision and grounded in our values of courage, resilience, compassion, dedication, and integrity, we strengthened our focus on removing systemic barriers and creating conditions for health, stability, and opportunity.

We invested in safe and welcoming spaces, supported physical and mental health, expanded pathways to financial stability, and built meaningful opportunities for social and community connection. These efforts reflect not only what we do, but how we do it—through partnership, purpose, and a deep belief in the potential of every individual and community.

Thank you for walking alongside us in this work. Your trust and generosity make this progress possible. Together, we are shaping a future defined by equity, dignity, and possibility, and we are deeply grateful for your continued support as we carry this mission forward.

With sincere appreciation,

Angela Bovill
President & CEO

Pastor Ross Goodman
Board Chair

Thank You for Supporting Ascentria Care Alliance

We couldn't do this work without you.

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